



DOOR43



Frequently Asked Questions



What is Door43?

Door43 is a YIACS (Youth Information, Advice & Counselling Service) within Sheffield Futures. We offer 13-25 year olds support on a range of issues in a young person centered environment.

What does Door43 do?

Door43 offers confidential support and guidance for young people aged 13-25 years old. Young people can be referred or simply drop in to our 'one stop shop' located at Star House.

We run a **Wellbeing Café** on Tuesday's 5pm-7pm, for YP to socialise, be creative and have fun, to encourage and support positive wellbeing.

We offer an open doors sexual health drop-in every day that we are open. We also have a sexual health clinic on Tuesday's 3:30pm – 5:30pm.

When is Door43 open?

Mon – Fri 9am-5pm
Open late on a Tuesday till 7pm.
Saturday 9:30am – 12:30pm.

Where is Door43 located?

Star House
43 Division Street
Sheffield
S1 4GE

How do we contact Door43?

Call us on 0114 201 2774
Email us at door43@sheffieldfutures.org.uk



What support does Door43 offer?

The most common presenting issues we work with include mental health, emotional wellbeing, sexual health, housing, substance misuse, money advice and benefits, education and employability, bullying and difficulties at home. However, we can work with the YP on a wide range of issues and sometimes people just want a listening ear to chat to – and that's okay too!

Why does Door43 offer support and guidance on such a wide range of issues?

YIACS understands that the issues that young people come to services with are often inter-related. Therefore, Door43 provides a holistic response to YP's emotional, health, social and practical needs.

How do I make a referral?

Please fill in our referral form and send it back to door43@sheffieldfutures.org.uk

Or Call us with the young person's details on **0114 201 2774**
Or people can self-refer or just **pop in** to speak to one of our friendly Health and Wellbeing workers.

Does Door43 work independently?

No, we work very closely with other agencies in health and wellbeing in our 'one stop shop', making referrals where appropriate.

Is there anything that Door43 doesn't cover?

Unfortunately, we do not offer 24/7 crisis support and we cannot provide psychiatric assessment or diagnose any conditions. In these circumstances people are advised to see their GP or attend the appropriate A&E department if the situation is a life threatening emergency.

